

Sub-processor List

Version: 1.0.0 **Date:** 2026-07-07

Introduction

Introduction

This document lists the sub-processors that Evidia (“**we**”, “**us**”) engages to process personal data on behalf of our customers in connection with the Evidia Platform (the “Service”).

By using the Service, you authorise us to engage these sub-processors as described in the Data Processing Agreement (Chapter ??).

Sub-processor Categories

Sub-processor Categories

We engage sub-processors in the following categories:

1. **Infrastructure providers** — Cloud computing, hosting, and storage
2. **Meeting recording providers** — Bot services for meeting recording
3. **Transcription providers** — Speech-to-text services
4. **AI providers** — Large language model and AI services
5. **Payment providers** — Billing and payment processing

Current Sub-processors

Current Sub-processors

Infrastructure and Hosting

Provider	Purpose	Location	DPA
Hetzner	Cloud infrastruc- ture	EU	Yes
PostgreSQL	Database services	EU	N/A (self- hosted)
S3-compatible	Object storage	EU	N/A (self- hosted)

Meeting Recording

Provider	Purpose	Location	DPA
Recall.ai Inc.	Meeting bot, calendar sync	EU	Yes

Data processed:

- Meeting audio and video
- Calendar information
- Meeting metadata (participants, duration)

Retention: Audio deleted after processing; metadata retained per agreement.

Transcription Services

Provider	Purpose	Location	DPA
Deepgram, Inc.	Speech-to-text	EU	Yes
Soniox d.o.o.	Speech-to-text, diarisation	EU	Yes

Data processed:

- Audio recordings for transcription
- Voice data for speaker identification

Retention: Audio deleted immediately after transcription; no training on customer data.

AI and Language Services

Provider	Purpose	Location	DPA
Scaleway SAS	AI analysis, summarisation (LLM)	EU	Yes
OpenAI (optional)	Embeddings for help search	EU/US	Yes

Data processed:

- Meeting transcripts for analysis
- Generated text for summaries and compliance analysis
- Help content for semantic search (OpenAI only)

Retention: Transcripts not retained by provider; no training on customer data.

Authentication Services

Provider	Purpose	Location	DPA
Google LLC	OpenID Connect auth	Global	N/A
Microsoft Corp.	OpenID Connect auth	Global	N/A

Data processed:

- Authentication tokens
- Basic profile information (name, email)

Note: These are data controllers for their own services. We only receive authentication assertions.

Payment Processing

Provider	Purpose	Location	DPA
Stripe, Inc.	Payment processing	EU	Yes

Data processed:

- Billing information
- Payment card data (tokenised)

Sub-processor Updates

Sub-processor Updates**Notification of Changes**

We will notify customers of additions or replacements to this list at least 30 days before the change takes effect. Notifications will be sent to the email address associated with your account.

Objection Process

If you object to a new or replacement sub-processor on reasonable data protection grounds:

1. Contact us at privacy@evidia.ai within 15 days of receiving notification
2. Provide specific reasons for your objection
3. We will work with you to address concerns
4. If concerns cannot be resolved, you may terminate the affected services

Verification

Verification

Due Diligence

We conduct due diligence on all sub-processors including:

1. Security practices and certifications
2. Data protection compliance
3. Data residency verification
4. Contractual protections

Contractual Requirements

All sub-processors are bound by agreements requiring:

1. Processing only on our instructions
2. Confidentiality obligations
3. Appropriate security measures
4. Assistance with data subject requests
5. Notification of data breaches
6. Audit rights
7. Deletion of data upon termination

EU Standard Contractual Clauses

For sub-processors established outside the EEA (if any), we ensure EU Standard Contractual Clauses or equivalent safeguards are in place.

Contact

Contact

For questions about sub-processors:

- **Email:** privacy@evidia.ai

Change History

Change History

Date	Change	Details
2026-07-07	Initial list	First publication of sub-processor list